



2018-19 Plan Year Scott and White Health Plans

HMO Plan Options



Long-Term Partner



- SWHP has served TRS members in Central Texas since 2003
- SWHP expanded to include North Texas in 2015
- SWHP covers more than 22,000 TRS members



Lifting your spirit

SWHP Enhancements



- SWHP portal information optimized for smartphone
(Health Plan app coming soon)
- Improved member website
- More than 1,300 pharmacies in North Texas
- \$0 copay for first sick visit per member
- Wellness Assessment and Digital Health Coaching



Lifting your spirit

Through the member portal at swhp.org, members can:

- See required copays
- Print an ID card or request a new one
- Check the status of deductibles and out-of-pocket max
- See claims and Explanations of Benefits (filtered by member/dependent)
- Get information on specific providers
- Review prescription usage

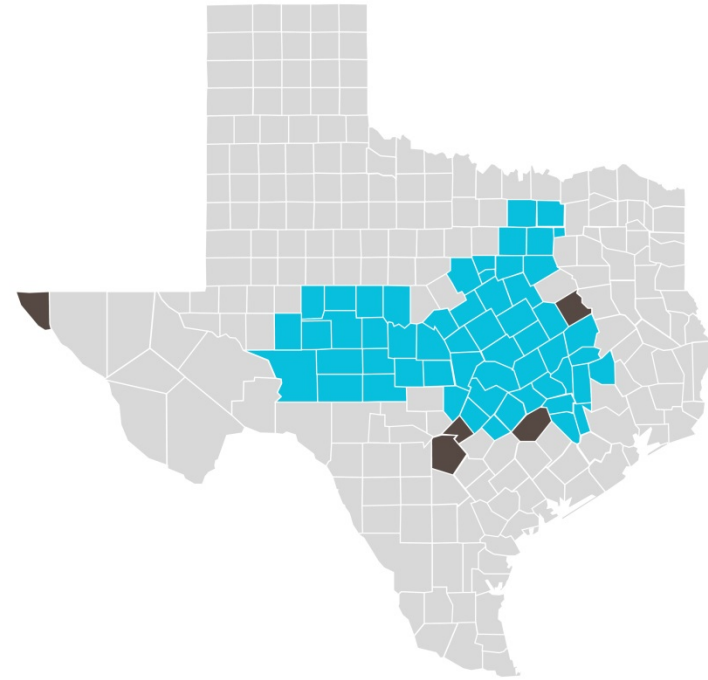
Members can also send an e-mail to customer service advocates and receive responses through the portal's secure messaging feature.

Lifting your spirit

2018-19 SWHP/TRS Plan Year Service Area Map



Counties in black include additional network providers available to deliver in-network care to members who live or work in our TRS/SWHP HMO network (counties in blue).



Lifting your spirit

Scott & White Health Plan Summary of Benefits for TRS



Benefit	Copay
Medical Deductible	\$1,000 Individual / \$3,000 Family
Out-of-Pocket Maximum	\$7,000 individual / \$14,000 family (includes combined Medical and RX copays, deductibles and coinsurance)
Primary Care Physician	\$15/First copay waived for a sick visit (excludes wellness and preventive visits)
Specialist Office Visit	\$70
Preventive Care	\$0
Outpatient Surgery Facility	\$150 copay plus 20% after deductible
Inpatient Hospital	\$150 copay per day (\$750 max) plus 20% after deductible
Urgent Care	\$50
Emergency Room	\$250 copay per visit, plus 20% after deductible (250 copay waived if admitted within 24 hours)
Manipulative Therapy	20% without office visit \$40 plus 20% with office visit (35 visits per calendar year max, 5 visit per month max)

See trs.swhp.org for full list of benefits

Unlimited Rx Benefit plus, only \$5 for Preferred Generic Drugs!



Prescription Drugs		
	Retail (up to 30-day supply)	Mail Order (up to 90-day supply)
Rx Maximum	Unlimited	
Rx Deductible Applies to Preferred Brand and Non-Preferred Drugs	\$150 per individual (Does not apply to preferred generics)	\$150 per individual (Does not apply to preferred generics)
Preferred Generic	\$5	\$10
Preferred Brand*	30% after Rx deductible	30% after Rx deductible
Non-Preferred Brand or Non-Preferred Generic	50% after Rx deductible	50% after Rx deductible

Rx copays and coinsurance apply to Out-of-Pocket Maximum.

** If a brand name prescription is dispensed when a preferred generic is available, a copay of 50% applies after deductible.*

Is my prescription covered and what will I have to pay?

Call **1-800-728-7947** to talk to a member of our Scott & White Health Plan Pharmacy Team or send a secure message through our member portal.



Lifting your spirit

Finding a provider has never been easier!



Our provider search tool allows you to:

- Search by name, specialty, and/or ZIP code
- Add filters for gender, board certification, accepting new patients, and more
- See practice locations, contact information, and maps
- Get details, including network participation and hospital affiliations

You can also:

- Customize your own profile
- Create custom directory results

Try it out!

Go to trs.swhp.org and click on the “**Find a Provider**” link located on the bottom of the TRS home page, and you will be on your way.



And remember, you are not required to select a Primary Care Physician. You may see any network physician without a referral.

- Thank you for your interest in Scott & White Health Plan.
- We look forward to being your health care provider.
- And, we wish you all the best in your 2018-19 school year!



Lifting your spirit